

AGENDA FOR

CHILDREN'S SAFEGUARDING SUB-COMMITTEE

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To: All Members of Safeguarding Sub Committee

Councillors: R Caserta, J Grimshaw, K Hussain, Powell, Susan Southworth, Walsh and M Whitby

Dear Member/Colleague

Safeguarding Sub-Committee

You are invited to attend a meeting of the Safeguarding Sub-Committee which will be held as follows:-

Date:	Tuesday, 9 July 2019
Place:	Irwell Room, Bury Town Hall.
Time:	5.30 pm
Briefing Facilities:	If Opposition Members and Co-opted Members require briefing on any particular item on the Agenda, the appropriate Director/Senior Officer originating the related report should be contacted.
Notes:	

AGENDA

1 APOLOGIES FOR ABSENCE

2 DECLARATIONS OF INTEREST

Members of this group are asked to consider if they have an interest in any of the matters on the Agenda and if so to formally declare that interest.

3 MINUTES (*Pages 1 - 4*)

Minutes of the meeting held on 2nd April 2019 are attached.

4 OASIS TEAM UPDATE (*Pages 5 - 16*)

Cabinet Member Councillor Tamoor Tariq and Kirsty Walton, Early Help Development Manager, will report at the meeting. Presentation attached.

5 FOSTERING TEAM UPDATE (*Pages 17 - 32*)

Cabinet Member Councillor Tamoor Tariq and Susan Harris, Strategic Lead for Placement Services, will report at the meeting. Presentation attached.

6 SOCIAL WORK IT UPDATE (*Pages 33 - 36*)

Stephen Denton, Head of Service (ICT) will present at the meeting. Report attached.

7 URGENT BUSINESS

8 FUTURE MEETING DATES

- 3rd October 2019, 5.30pm – Lancashire Fusiliers Room
- 28th January 2020, 5.30pm - Lancashire Fusiliers Room
- 9th April 2020, 5.30pm - Lancashire Fusiliers Room

Date of Meeting: Tuesday 2nd April 2019

Present: Councillor Susan Southworth (in the Chair); Councillor Grimshaw and Councillor Hankey.

Also in attendance:

Karen Dolton – Executive Director Children’s Services
Karen Whitehead – Strategic Lead Inclusion, Health and Partnership
Mel Tunney - Strategic Lead (Early Help and Edge of Care)
Susan French – Team Manager, Complex Safeguarding
Sue Harris - Strategic Lead for Placement Services
Julie Gallagher – Democratic Services

Apologies for absence: Councillor R Caserta and M Whitby

CS.01 DECLARATIONS OF INTEREST

There were no declarations of interest.

CS.02 MINUTES

It was agreed:

The minutes of the meeting held on 8th January 2019, be approved as a correct record.

CS.03 MENTAL HEALTH UPDATE

Karen Whitehead, Strategic Lead Health and Partnerships attended the meeting to provide members with an update in respect of work being undertaken to support children and young people’s mental health across the Borough.

An accompanying report circulated to members prior to the meeting included information in respect of the key priorities for 2019/2020 which include:

- Deliver a core service in line with the new GM Service Specification for CYP mental health. Most significantly:
 - Increase the upper age eligibility criteria from 16th to 18th birthday for new referrals
 - Widen the service offer to include 8am – 8pm weekday working and weekend cover.
- Continue to deliver against the 5 Year Forward View for Mental Health targets for CYP Access, workforce development and community eating disorder waiting times.
- Deliver on ambitions in the NHS Long Term Plan:
 - increase funding for CYP mental health services
 - Develop services and improve access to timely, effective perinatal and parent-infant mental health care for mothers, partners and children.
- Transform Crisis Care

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- Continue to work with partners to ensure mental health support for children and young people will be embedded in schools and
- Commission specialist neurodevelopmental nurse roles to support the ASD and ADHD assessment and care pathways, including delivery against the GM Standards for ADHD.
As well as information in respect of the Healthy Young Minds Safeguarding processes.

Responding to a question from the Chair, the Strategic Lead reported that she was confident that additional monies would be made available across Greater Manchester, it is envisaged that a large proportion of this money will be directed in to early intervention services. Work will be undertaken to upskill and in some cases expand, the current workforce in the community. This work will be in conjunction with the work already ongoing at a neighbourhood/locality level.

In response to a Member's question with regards to support in school, the Strategic Lead reported that additional support would be made available for schools. The Council will continue to work with partners to ensure mental health support for children and young people will be embedded in schools and colleges, building on the link worker service. Additional resources will also be made available via school inclusion partnerships.

The GM Mentally Healthy Schools programme will also help to provide separate funding into the Borough some of which will support training and early support programmes. The Executive Director for Children's Services reported that 10% of Bury Schools have taken part in the Mental Health first Aid initiatives, this will be rolled out shortly to other schools in the Borough. Additional mental health training has also been provided for key staff within school eg pastoral support.

Members discussed and expressed concern with regards to lengthy waiting times to access some mental health services. The Strategic Lead reported that if a young person is in crisis there is a GM wide crisis resolution pathway for those in crisis that service will always be available. There is also a single point of access, one number that can provide support, signposting and Consultant advice.

The Strategic Lead reported that the largest number of referrals into the service are from schools, sometimes school staff feel vulnerable with regards to who is owning the risk.

Members discussed the emerging issue of knife crime within the Borough. The Strategic Lead reported that this a priority piece of work for partners, the police, housing and the community safety partnership. A review is underway at a Greater Manchester level which will also look at work undertaken in Glasgow, an area that has been successful in reducing instances of knife crime.

It was agreed:

Karen Whitehead, Strategic Lead be thanked for her attendance and further information in respect of a breakdown of the origin of referrals in to mental health services be forwarded on to members of the Group.

The Executive Director of Children and Young People attended the meeting to provide members with an update in respect of social worker retention, including staff turnover rates; use of agency staff and sickness levels.

The Executive Director reported that in respect of recruitment the department has been extremely successful in converting Agency Social Workers to permanent staff, this is the most successful method of recruiting staff. The conversion of Students into employees on qualification is also good. The use of agency staff is prevalent in particular teams within the department.

Responding to a member's question in respect of career progression, the Executive Director reported that a decision was taken in 2012 to flatten the management departmental structures, the opportunities for staff to progress, reduced. This has been reviewed subsequently and additional posts have been created including Assistant Team Managers, and Service Managers, providing a clearer career progression structure. The teams across the department now mirror each other providing a more efficient and effective service.

Members discussed social worker caseloads. The Executive Director reported that caseloads are regularly performance managed by the Executive Director and the Assistant Director. The newly qualified social workers have a protected reduced case load and will be monitored and supported.

It was agreed:

The Executive Director will attend a future meeting to provide a further update in respect of Social worker retention rates, sickness levels and use of agency workers.

CS.04 CHILD SEXUAL EXPLOITATION

Mel Tunney - Strategic Lead (Early Help and Edge of Care) and Susan French Team Manager, Complex Safeguarding attended the meeting to provide and update with regards to the development of the Phoenix CSE team into a complex safeguarding team. In practice this will mean that there will a social care team dealing with Child Sexual Exploitation, Child Criminal Exploitation, Missing From Home and Domestic abuse. Police teams for CSE and Challenger will link in with CCE cases.

The work of the Complex Safeguarding Team continues to have three key priorities; prevent, protect and prosecute, and awareness raising is key in order to achieve this. The representatives highlighted some of the good practice work undertaken by their team, including:

- Staff completed a 6 week programme with the Asian women's group; providing training on signs of CSE; how to seek support and help and interventions.
- CSE Ambassadors - 90 young people from 10 secondary schools in Bury attended training to equip them as ambassadors within their schools.
- PCSOs have been linked to residential children's homes in their areas to provide support and maintain a level of communication. They will then develop better links and become SPOC's for the local children's homes.
- Management of offenders on bail/UI for CSE offences; Offenders to be made aware before their release that disruption visits will take place during the period they are on bail or UI.

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- The team delivered an input to new Police recruits, CSE, Missing, DV and CCE covered. This was a good opportunity to get across key messages about the impact of the first police visit on young people.

Members discussed some of the challenges facing the team including demand – Due to the publicity of Trapped there has understandably been a real focus on highlighting this area of exploitation. The Complex Safeguarding Team Manager reported that they are already seeing schools in particular raising cases often involving several young people.

Members also discussed the opportunities including work being undertaken with GM leads to deliver a positive response to young people in Bury. As well as a Social Care Restructure. The proposal under the restructure is that the Youth Offending Prevention Workers currently in Team Oasis will move to be part of the Complex Safeguarding Team which fits with the team development specifically around criminal exploitation.

Members discussed the work being undertaken to address the emerging themes from schools of groups of young people involved in anti-social behaviour, growing reports of young people carrying knives and drug use. Police, local authorities, Greater Manchester Combined Authority, young people and an MP have launched a campaign to stop criminal gangs from grooming children and vulnerable adults to commit crime. The campaign, known as 'Trapped', aims to raise awareness of criminals who are grooming and exploiting children and young adults to commit crime on their behalf. Offenders use coercive behaviour to threaten and exploit victims and their families.

The Complex Safeguarding Manager reported that GM provided some funding to deliver a one off CCE input into two schools or Prus in each authority.

Responding to a Member's question, the Complex Safeguarding manager reported that it is anticipated that the number of referrals will grow and staff will need to work closely with the community safety partnership team, police, etc to respond.

It was agreed:

Mel Tunney - Strategic Lead (Early Help and Edge of Care) and Susan French – Team Manager, Complex Safeguarding be thanked for their attendance.

COUNCILLOR S SOUTHWORTH

Chair (Note: the meeting started at 5pm and ended at 6.20pm)

Safeguarding OPG

Team Oasis

Kirsty Walton
Service Development Manager Early Help

Team Oasis

Team Oasis was established in October 2013 as part of the early help offer in Bury. The main principle of Team Oasis is to prevent children, young people and their families from needing more specialist intervention and to support and empower families in accessing universal provision. Families are supported by Team Oasis through a “Team around the Family” plan.

The Team consists of:

Team Manager

Assistant Team Manager

4 X Early Help Social Workers

2 (FTE) X Child and Family Workers

2 (FTE) X Child and Family Workers (CWD StepDown)

2 X Early Help Consultants

2.6 X Early Help Youth Offending Practitioners

1 X Admin Support

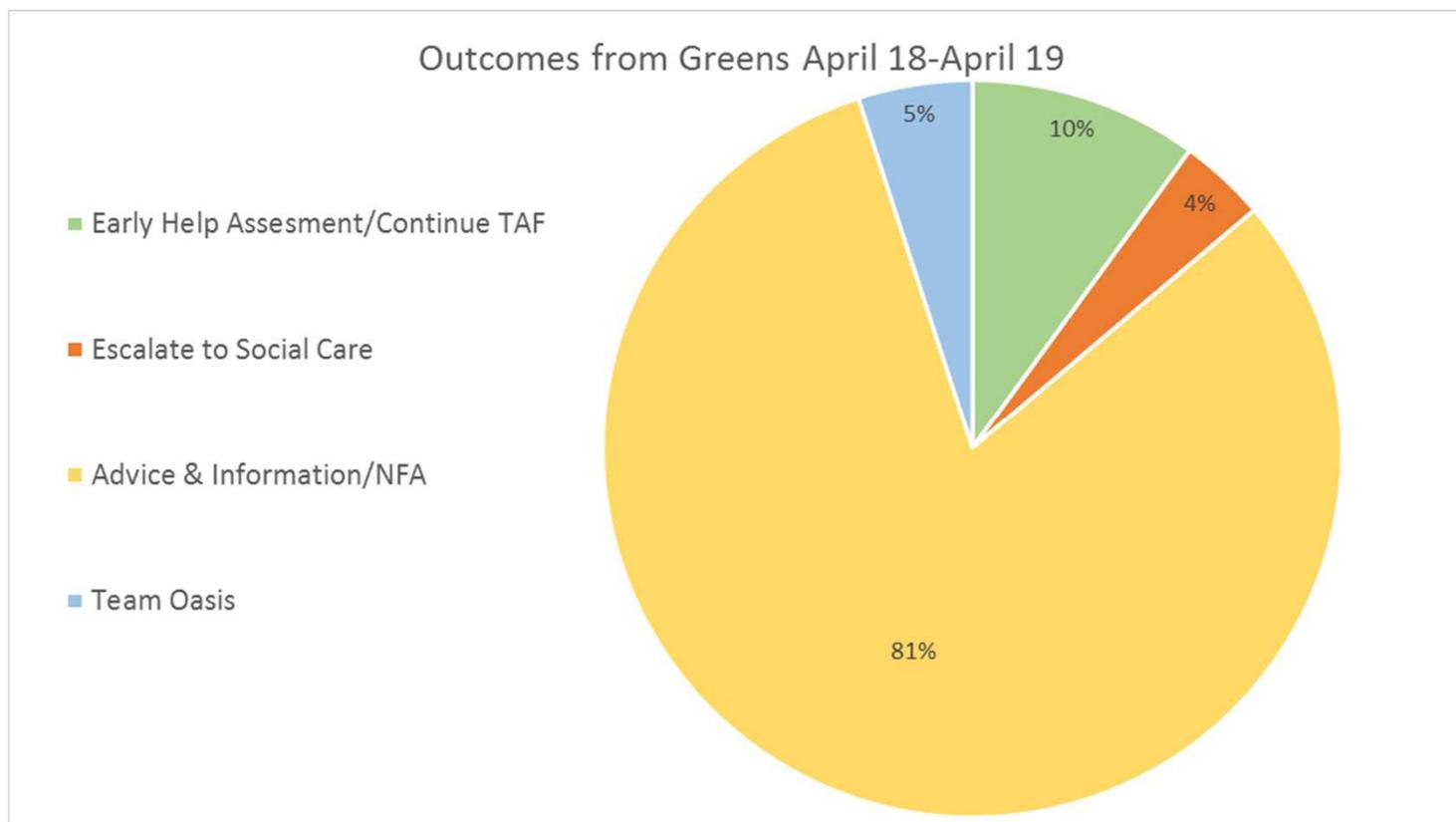
The team is based at Redvales Children Centre in Bury.

Referral Pathway

- Up to October 17, referrals came to Team Oasis through the Early Help Panel following a referral into Bury's Multi Agency Safeguarding Hub (MASH).
- From November 2017 a three month pilot commenced between Team Oasis and MASH whereby any Green rag rated contacts were sent directly to Team Oasis for screening with a greater emphasis on provision of early help support to these families.
- In May 2018, it was agreed that the above process would continue as an embedded work stream. Cases suitable for Team Oasis were identified during this process.
- From April 19, the Green contacts moved back under MASH's management. This decision was made due to internal processes in place causing an increase in re referral figures and capacity concerns within Team Oasis.

Green Contacts Outcomes

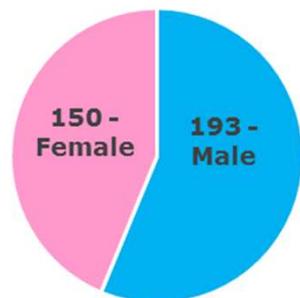
- 5,660 Green Contacts were managed by Team Oasis between April 2018 and April 2019.



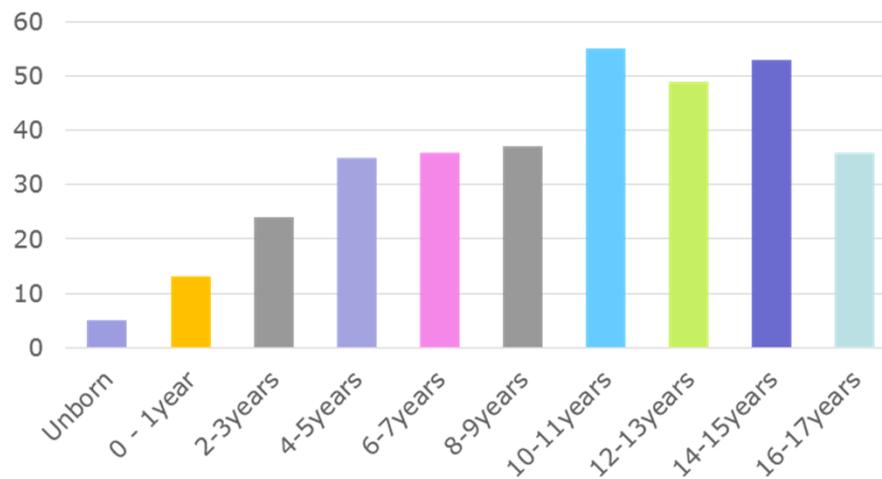
Team Oasis Referrals

Between 2018/2019 there were 343 new referrals made to Team Oasis for support.

Gender of children referred



Age of children at point of referral



Early Help Assessments

From September 18, practice around the completion of early help assessments changed within Team Oasis; from this time each new case has an assessment completed at the start of our involvement to inform the support plan.

Previously when Team Oasis became involved we would build on the assessment/plan that was already in place (completed by partner agencies) to consider further support needs and the assessment would be done at the end of our involvement to inform the future functioning and planning for the family.

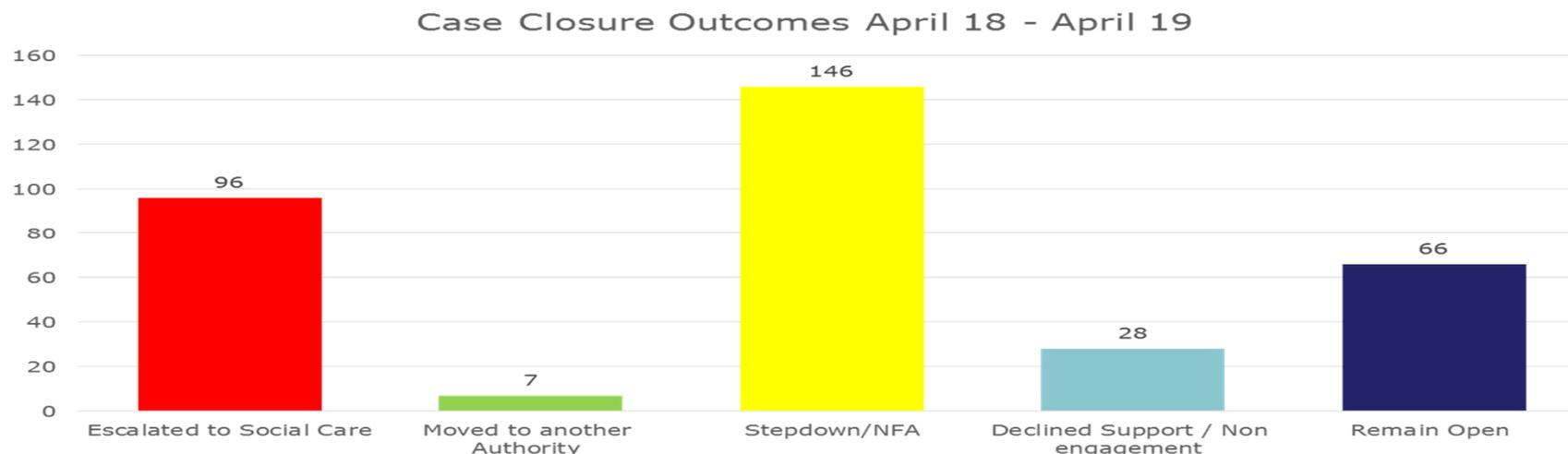
In the 6 months following September 2018, Team Oasis has completed 160 Early Help Assessments

In 78% of cases these assessments were completed within 20 working days.

The team is working towards 100% of the Early Help Assessment being completed in 20 working days which should be possible as they are initial assessment to inform the initial plan. Further needs identified will be captured in the Team around the Family plan through regular review and more in-depth understanding through ongoing assessment with the family.

Performance

The graph below shows the outcomes of these cases at closure to Team Oasis.



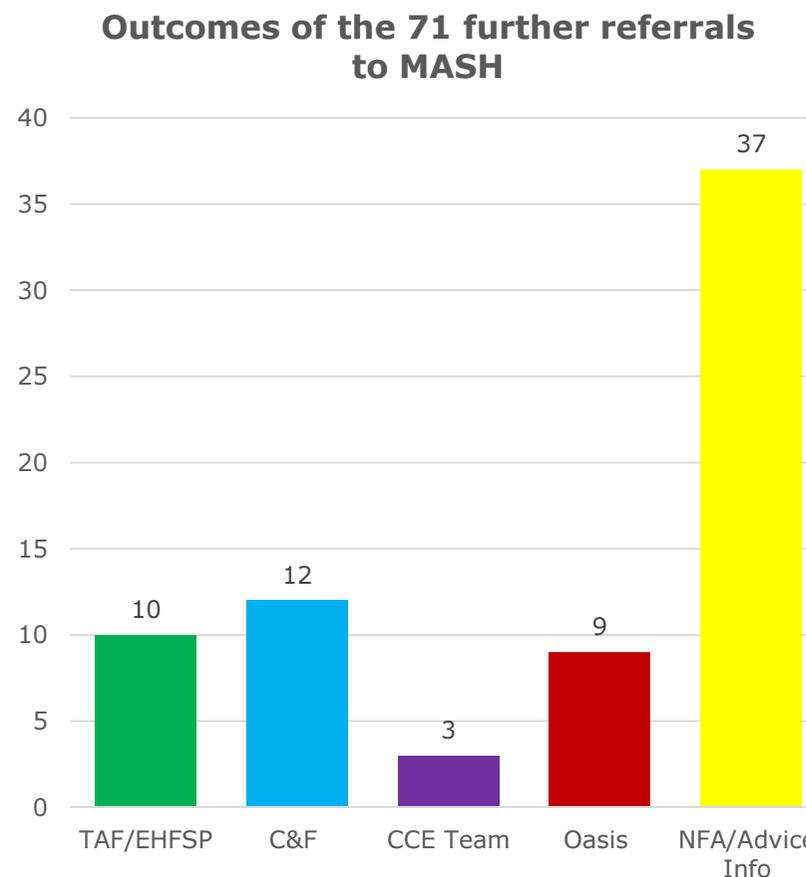
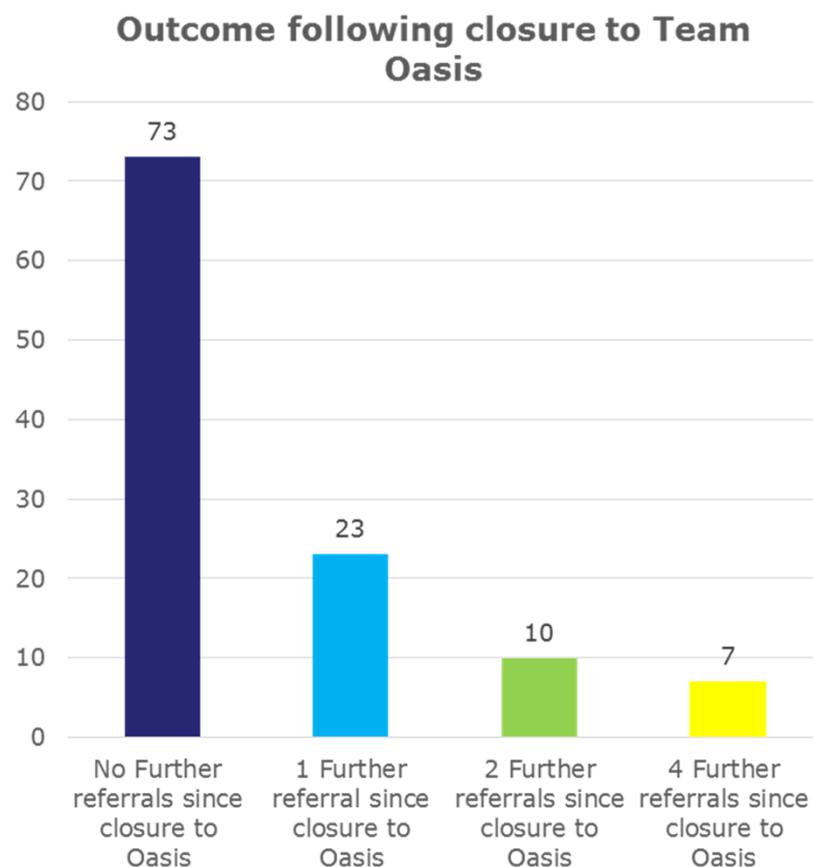
The number of cases which have escalated for a statutory service this year has more than doubled in comparison to 17/18. This is due to a change in practice following an Ofsted focused visit in July 18; it was highlighted that Team Oasis were managing cases that were considered to high on the threshold to be held in early help. 80 of these cases were escalated in the months following Ofsted's visit.

Case holding timescales:

Between October 2013 and April 2019 on average cases have been open to Team Oasis for 28 weeks. Within this period there were some cases that had been open for a significant period due to parental learning difficulties; whilst we did not want to develop dependency, there was a need for ongoing intervention to ensure that these parents were able to continue to meet the day-to-day needs of their children. However following the Ofsted focused visit in July 18, this practice was considered to be allowing drift and delay for children and therefore these cases were closed or escalated for a statutory assessment. From between September 18 and March 19, Team Oasis worked with families for an average of 7 weeks.

Performance

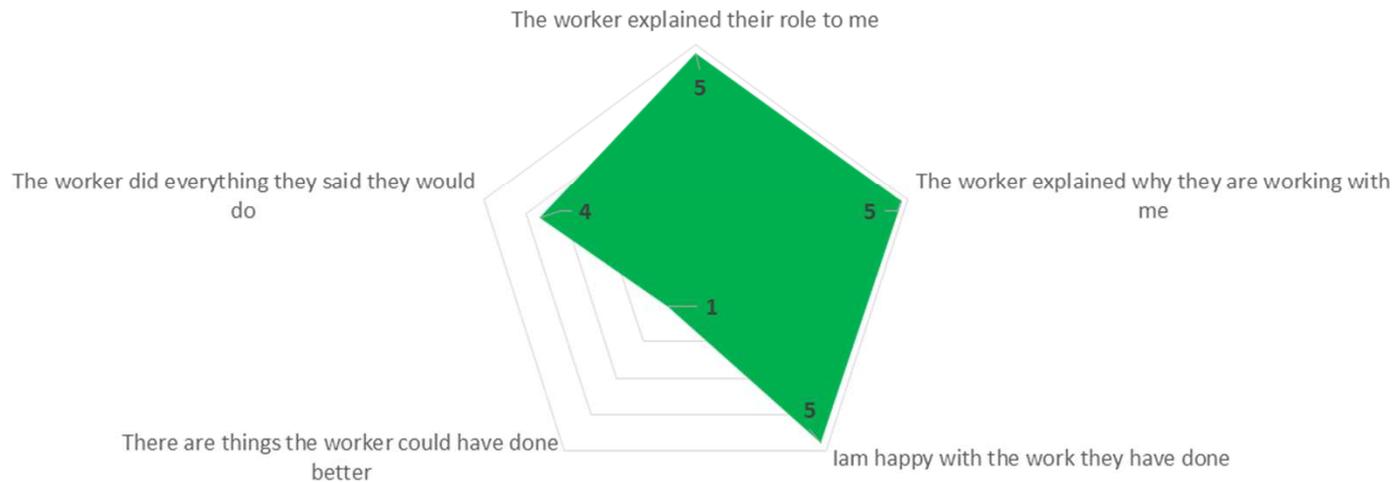
Further tracking of closed cases has revealed that for 65% of those closed they had not been referred back into MASH. Out of the 71 referrals referred back in, in 56 cases either no further action or a further early help response was recommended; there were 15 cases that recommended a statutory response.



Feedback

From September 2018 Team Oasis started to collect feedback from children and families on exit to our team. The below chart shows the average scores from all of the feedback received. However in completing this exercise it is noticeable that feedback regarding improved outcomes for children and families is not clear therefore further work is currently being done to amend the form to capture this information going forward.

Average results from customer feedback



Oasis CWD Stepdown

- In May 2017, Team Oasis began to manage cases which were stepped down from the Children with Disability team following a statutory assessment; these children had a financial package of support but didn't require ongoing social work involvement.
- In order to manage these cases Team Oasis employed 2 dedicated CWD Child and Family workers that work directly with children, young people, families and partner agencies managing the support plans.
- By April 2019, 168 children have been stepped down for management by the CWD Child and Family Workers; at the end March 19 there are 130 children open.

Early Help Transformation...

- A three month Consultation commenced in February 19; the proposal was for Team Oasis along with some other early help services to be disestablished and re-established into three locality teams working in place across the authority supporting families in place.
- The Consultation ended on the 27th May 2019; we are currently analysing and reviewing the feedback before a confirmed structure will be agreed .
- Locality Teams will be integrated and aligned with wider services who provide early help such as community health/GP's/healthy young minds/housing/police/voluntary partners.
- Schools will have named Early Help Social Workers and be supported by a Team Around the School model

Principles of the new approach:

- Key worker for families
- Single Assessment
- Conversations replace referrals between professionals
- Professionals sharing information and working together
- Families are no longer passed around the system
- There are no cracks for families to fall between

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Fostering Service - OPG

Susan Harris
Strategic Lead Placement Services

Foster Care



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Bury Fostering Service

The Fostering Service is located within Children's Social Care Placements/Corporate Parenting Service together with the Children & Young People in Care Team and the Through Care Team.

All Foster Carers go through a robust assessment process to consider if they meet the required standard to be a foster carer, this includes BDS checks, references and compulsory training. This process is regulated in legislation, guidance and standards. (*Fostering Service Regulations England 2011 and Fostering Service Regulations England 2011 amended by the Care Planning, Placement and case Review Fostering Regulations 2013 and Care Planning and Fostering Regulations (2015)*).

All approved Foster Carers who are assessed and approved at the Bury Fostering panel are supported, monitored and reviewed by an allocated Supervising Social Worker.

Fostering Panel

- The Fostering Panel is an independent body which is required under Fostering Regulations and makes recommendations to the Agency Decision Maker (ADM). The ADM has the final agreement/ endorsement as to whether prospective carers are approved as Foster Carers.
- The panel considers all applications to foster both general and family and friends.
- The panel also has oversight over emergency approvals made under Regulation 24 of the Fostering Regulations
- The panel provides a quality assurance and safeguarding role to the Fostering Service. The panel has an Independent Chair and Vice Chair with several other independent panel members who are experienced in working with children and young people, they consider and scrutinizes information and assessments presented. The Fostering Panel is crucial in ensuring placements are safe and appropriate for children and that the fostering service meets and maintains statutory requirements.
- Independent Review Mechanism (IRM)

Team Structure

- The service is led by a Team Manager supported by an Assistant Team Manager and two Advanced Practitioners
- 13 Supervising Social Workers
- 2 SGO Social Workers
- 1 Communications and Marketing Officer
- 1 Recruitment Officer who responds to telephone enquiries about the fostering role, processes applications and undertake all initial home visits
- 1 Business Intelligence Officer
- 2 Family/Fostering Support Workers who offer practical support to carers and undertake direct work with children and young people.

Bury Data

The Fostering Service is the largest resource in terms of placements for Bury's Children in Care.

We currently have **343** Children in Care with **233** placed with Foster Carers.

- 105 are placed with Bury Foster Carers
- 67 with Family and Friend Foster Carers
- 61 with Independent Foster Agencies (IFA's)

- **71 General Foster Carers**

- **48 Family and Friend Foster Carers**

Bury Fostering Service

The Fostering Service is responsible for the overall recruitment, training, support and development of all Bury's foster carers.

The Fostering Service (assisted by the Performance, Planning and Commissioning PPC Team) also searches for independent foster placements (IFA) through North West Placements if it is unable to find a placement for a child with Bury's foster carers.

In addition the Fostering Service undertakes work with Family and Friend foster carers, these are extended family members and other connected people who have an existing or prior relationship with a child. This can bring demands made by the courts following the implementation of the 26 week time scale for dealing with care proceedings.

The recruitment and assessment process differs slightly from that of general foster carers but still requires compliance with the Fostering Regulations 2011.

Bury Fostering Service

- Emergency placements made under Regulation 24 of the Fostering Regulations 2011 can be a challenge to resources. Staff members on duty undertake prompt assessments in order to determine the viability of any potential family and friends' placement.
- The Fostering Service has a crucial role in keeping children within their own family settings and keeping children in local permanent placements.

Bury Fostering Service

The Fostering Service makes an overall contribution to care planning for Bury's Children in Care. All foster carers are subject to regular supervision from a qualified and experienced supervising social worker to ensure care plans are being met effectively and children are safeguarded. All foster carers are subject to an annual review process to assess their ongoing suitability to continue to foster.

Complaints and feedback from young people are also an important element of oversight and review of Foster Carers.

Allegations against carers are promptly responded to by investigations by the Fostering service and also referrals to the Local Area Designated Offer (LADO)

Bury Children Rights Service also play a key role in supporting and advocating for young people if they have an issue in foster placement.

Home from Home Scheme

- These are carers who are part of the fostering service who offer respite to families who are caring for children with disabilities.
- The respite offered can range from a tea time break once or twice a week to a fixed respite period for two weeks. Foster carers working on the Home from Home scheme will offer care to a variety of children with a range of additional needs, and physical disabilities.
- The foster carer's working on this scheme receive additional support to allow them to care for a wide range of children with a wide range of needs.

Service Developments

- Rebranding the service



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- As part of a recognition as to the value of the Fostering Service the Council agreed to increase the Community Parent fee.
- From 1st January 2019 the fee paid to Bury Carers increased to:
 - £130 per week for children aged 0 to 10 years
 - £140 per week for children aged 11 and over
 - The Council also agreed to remove a deduction for additional children from 1st January 2019. This was deemed a barrier to recruitment when competing in a challenging market against IFAs and neighbouring authorities.

Foster Care Ambassadors

- In February we formally launched the Foster Care Ambassador scheme
- This gives the opportunities for 9 trained Bury Carers to promote and recruit in our communities for Foster Carers and Supported Lodgings
- Ambassador Helen says: "We are proud to foster because we are given opportunities to share ourselves, our home, our family, with young people who are in need, through no fault of their own, and to provide a safe, caring, non-judgemental environment for them to achieve and thrive."
- Joining the ambassador scheme gives us the opportunity to share our experience and encourage other families in Bury to come forward and help keep the children and young people local in Bury."



Community Events

Increasing Bury foster carers means that there will be a reduction of placements made outside of the Bury area with Independent Fostering Agencies (IFAs) but more importantly will enable children to be placed within their local community ensuring they are able to maintain local links with family, friends and school.



Supported Lodgings

- The Fostering Service is also assess and oversee Supported Lodging hosts who provide homes for Children In Care who have an appropriate level of semi-independent skills and also Care Leavers.
- We need to increase the number of Supported Lodging providers to create capacity and improve placement choice.
- The fostering service is working closely with the Through Care Team in order to develop the supported lodging service as part of the Care Leaver Offer.
- There has been an increase in payments to Bury's supported Lodgings to improve recruitment.

Service Developments

- Develop and launch a bespoke Bury Fostering website – currently under construction
- Progress a Business case for a therapeutic Foster Care Scheme – increase wrap around support to carers to be able to care for more complex children, adopt a therapeutic approach in the care provided, improve the training offer and in turn increase carers skills and resilience.
- Increase the number of Bury Foster Placement and Supported Lodging hosts and to provide good placements that achieve permanence.
- Increase the number of Family and Friend Carers seeking SGOs.
- Provide sufficient and good quality placements for our care leavers
- Support children and young people to remain within their foster placement post age 18 whenever possible – Staying Put

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REPORT TO SAFEGUARDING SUB COMMITTEE



TITLE:	ICT provision for Children's Social Care
DATE OF MEETING:	9th July 2019
REPORT FROM:	Stephen Denton and Councillor Jane Black (Portfolio holder for Corporate Affairs)
CONTACT OFFICER:	Stephen Denton, Head of ICT, Bury Council

1. INTRODUCTION

- 1.1 This report is to provide the committee with an update with regards to work which has taken place to improve ICT provision for social workers given that it was highlighted by the committee as a priority area for consideration.

2. FOCUS TO DATE

- 2.1 Social Care Teams are at the forefront of the delivery of services to some of our most vulnerable children and young people. Their work often takes place out in the community and includes close collaboration with partner agencies. Mobile equipment increases the ability of teams to engage with children, young people and their families and will increase the quality of case recordings and assessments of the teams, providing a more effective and efficient service whilst helping deliver better outcomes for our residents.
- 2.2 Agile working is a key concept of our future place based operating model. All front line Children's Social Care staff are now equipped with a smart phone. This enables access 'on the go' to emails and calendars, improving the ease at which information can be collected and appointments made.
- 2.3 Peripatetic Social care staff need lightweight devices that can be connected to council systems using a network cable, a Wifi service or via a mobile phone network in order to fulfil their functions effectively. The recognised the need for substantial capital investment in IT hardware to equip our best assets, our staff, with the most appropriate tools to provide good quality services. As such a plan has been developed to roll out new tablets and/or laptops (dependent on which is most appropriate

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for user needs) which enable greater agile working through more responsive systems which operate quicker, are more portable and support the necessary requirements for Public Services Network (PSN) Compliance.

2.4 There is resource required to ensure devices are set up appropriately for use by staff and so the roll out of new devices has to be staggered. Given the importance of the role of social care staff, peripatetic nature of much of their work and acknowledging the view of this committee, the roll out to social care staff has been prioritised.

2.5 The table below outlines the current status of this roll out, including where devices are now in place, and timetable for the

Childrens Social Care team	Type of Workers	No of Staff	Installation / software paperwork submitted	Received new Tablet/ laptop	Schedule/Arrangements, other information
Children and Young People In Care Team	Social workers/Family support workers	11	11	11	Completed
Through Care team	Personal advisors/managers/support staff	18	18	18	Completed
Safeguarding Teams	Social workers/Family support workers/Admin	50	50	0	To be rolled out from 15/7/2019
Fostering team	Social Workers/Recruitment officers/Communications manager	23	23	0	To be rolled out from 15/7/2019
Safeguarding Unit	Reviewing officers/Support staff	24	To be completed by 12/7/19	0	To be rolled out by Autumn 2019.
Initial Response team	Social workers/support staff	28	To be completed 12/7/19	0	To be rolled out by Autumn 2019
Childrens disability team	Social workers/support staff	8	To be completed 12/7/19	0	To be rolled out by Autumn 2019
MASH & Complex safeguarding teams	Social workers/support staff	24	To be completed 26/7/19	0	To be rolled out by Autumn 2019

Childrens Social Care team	Type of Workers	No of Staff	Installation / software paperwork submitted	Received new Tablet/ laptop	Schedule/Arrangements, other information
Oasis team	Social Workers/CAF consultants/Family support workers/Youth Offending workers/Admin	22	To be completed 26/7/19	0	To be rolled out by Autumn 2019
Victoria Children and Family Centre	Family Support Workers/Admin	16	To be completed 26/7/19	0	To be rolled out by Autumn 2019
	TOTALS	224	102	29	

3. FUTURE PLANS AND PRIORITIES

- 3.1 Linked to the above table there are 40 devices being prepared within HR and Finance functions which support social care staff, based on a prioritisation of the most-in-need of updated devices so not to put an extra demand pressure on IT services to address any ongoing issues.
- 3.2 In addition a further 190 devices will be rolled out across wider Children's Services service areas, namely in education welfare, Connexions, Youth Services, Sensory Needs Team and SEN team. These will be completed by January 2020 in order to mitigate risk of operating systems becoming end-of-life (ie without support) by this date.

4. RECOMMENDATIONS

- 4.1 For the Committee to note the progress made as outlined in the report
- 4.2 For the Committee to indicate whether they would like further updates as the roll out continues.

List of Background Papers:-

Contact Details:-

Stephen Denton, Head of ICT
s.denton@bury.gov.uk / 0161 253 6043

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